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| AHMED HAROON  PHONE: +9609777299  Email : [Runharun987@gmail.com](mailto:Runharun987@gmail.com)  ADDRESS: Blue Ridge Residence / Hulhumale’ |
| **Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.** |

# Experience

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| June 2023 – Till DateIT Technician, SOLARELLE INSUANCE  * Providing technical support to end-users, addressing hardware and software issues promptly. * Installed, configured, and maintained operating systems (e.g., Windows, macOS) and software applications. * Troubleshooting hardware problems, including desktops, laptops, printers, and peripherals. * Managing and maintained the company's network infrastructure, ensuring optimal performance and security. * Assisting In maintaining the setup and configuration of servers, switches, routers, and firewalls. * Conducting regular system backups and disaster recovery planning to protect data integrity. * Collaborate with the IT team to implement security measures and perform routine system updates and patches. * Managing IT inventory, tracking hardware and software assets. * Training end-users on software applications and best practices for computer use. * Documenting technical procedures, troubleshooting steps, and system configurations.  June 2021 – july 2023IT Technician, Kandima Holdings  * Monitoring server room, wireless network and other servers. * Maintaining office PCs, networks and mobile devices. * Maintaining PC systems and peripherals such as monitors, networking equipment, printers etc. * Managing system-wide operating system and software deployments and upgrade related issues. * Complex software installations and maintenance. * Configuring networks for smooth and reliable operation to meet needs. * Day-to-day LAN and WAN administration, maintenance and support. * Manage and maintain daily backups. |
| SEPtember 2018 – January 2021IT technician / outlet SUPERVISOR, Atollmarket  * Maintained office PCs, networks and mobile devices. * Imaged and prepared new computers for integration into company networks and systems. * Troubleshooting and refurbish PC’s/ Printers and peripherals accordingly. * Assisted with on the site and online technical support whenever required.  OCTober 2017 – JULy 2018FRONt office receptionist, safari island  * Attended guest complaints through phone or directly. * Maintained daily guest logs, handle cash register and guest check-in and checkout. * Attend to guest needs from arrival till departure. * Answering to Tour operators regarding different guest requests /complains and make sure they are handled accordingly. |

# Education

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| 2022 - 2023DIPLOMA IN GRAPHICS AND MULTIMEDIA, mianz international college2022 - 2024associate degree in graphics and multimedia, mianz international college2025 - (aWAITING ceTRIFICATE)bechlors degree in graphics and multimedia, mianz international college |
| march 2016 – march 2017certificate iv in information technology, infocom computer training (icct)june 2014 – march 2015certificate III in front office operations, imaldives national university (MNU)december 2001 – january 2012GCE ordinary level, Kinbidhoo school |

# skills

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| * **Software Proficiency**: Experienced with Fusion hotel management system, QuickBooks, Material   Controller, Maestro, FIES, Adobe Creative Suite, CorelDRAW Package, Autodesk Maya. Maya 3dx,  Cinema 4D, Adobe AutoCAD and ZBrush.   * **Technical Troubleshooting:** Proficient in IT troubleshooting and problem-solving. * **IT Expertise:** Up-to-date knowledge of computer systems and operating systems. * **Moderate Website Development:** Proficient in the basics of website development, with experience in   using platforms like Wix and WordPress.   * **Communication:** Fluent in written and spoken English * **Problem Solving:** Strong problem-solving skills. * **Creativity and Collaboration:** Adept at creative thinking and collaboration.  References  |  | | --- | | Kandima MALDIVES - IT MANAGERAnwar ABDULKADER: 7973158 | | Atollmarket - IT MANAGERIBRAHIM FASEEH: 7788269 | |  | |  |